

ANNUAL REPORT 2001



VISION

Universal barrier-free access for all Albertans to information and ideas delivered in a dynamic model of cooperation extending beyond walls and beyond current levels of performance.

FUNDING ACKNOWLEDGEMENT

The Alberta Library gratefully acknowledges the financial support of:

- Alberta Community Development for its support for The Alberta Library and APLEN
- Industry Canada for its support for APLEN
- Alberta Learning for its support for the Knowledge Network and the Online Reference Centre

MESSAGE FROM THE CHAIR

This past year, The Alberta Library and its members saw much of the effort and hard work that has been undertaken realized, as projects moved out of their developmental phases to become usable services. The June launch of TAL Online is one milestone that demonstrates the ability of sectors to collaborate and draw on one another's expertise to provide a valuable service to Albertans. As The Alberta Library moves toward its five-year anniversary, the achievements of 2001 will represent a turning point at which collaborative vision became reality. This past year, the real success can be seen in the community, with the library users who have experienced what increased access to information means at an operational level.

Four years of hard work and dedication have built a solid foundation for advancing The Alberta Library's goals in the areas of resource sharing, training and advocacy. After these years of building, there are now solid processes in place to continue the next phases of work. The Alberta Library was particularly encouraged by the on-going funding commitment made by Alberta Community Development for the continued development of the Alberta Public Library Electronic Network (APLEN). Congratulations and thanks to Maggie Macdonald and the members of the APLEN Steering Committee for their efforts to this end. A special thank you to Punch Jackson, Alberta Community Development. This funding will also contribute to sustaining some of The Alberta Library's key programs.

Both the Knowledge Network and APLEN Steering Committees and the project teams deserve thanks for going the distance and seeing things through from the visionary phase to the operational phase. A special thanks to The Alberta Library Executive Committee and the staff, who have worked hard to make things happen.

As we look over the past year and see our labours take shape in the form of leading edge services, it is important to remember that these things happened because we believed we could make them happen. In late 2001, a Preferred Futures process began for The Alberta Library to determine its next steps. The results so far have shown us that our efforts are marked more by a sense of pride in what we were able to achieve, rather than by the stumbling blocks we may have encountered. This is an exciting place to step off toward our future, our fifth anniversary and the next era for The Alberta Library.



Frits Pannekoek
Chair, The Alberta Library

MEMBERSHIP

There are currently 44 members including seven regional libraries, 11 public libraries, 18 colleges, four universities, two special libraries and one consortium. This membership represents a total of 269 libraries that serve 94% of Alberta's population. Alberta Community Development, Strategic Information and Libraries Branch is a full member. There are also five affiliate members including the Library Association of Alberta (LAA), the Alberta Library Trustees Association (ALTA), the Alberta Association of Library Technicians (AALT), the Alberta Association of College Libraries (AACL) and the Canadian National Institute for the Blind (CNIB).

The Governance Standing Committee began development of a revised membership application based on a process of self-assessment and peer review. The first draft of a Self-Assessment Handbook was circulated to the Board at the fall meeting for review and comment. The Executive Committee postponed approval of three applications for membership pending the completion of this review of the membership criteria and application process.

Members of the Governance Standing Committee:

Frits Pannekoek, Chair (University of Calgary Library, TAL Chair), Mircea Panciuk (Lakeland College Library), Patricia Silver (Parkland Regional Library) and Lucy Pana (TAL Executive Director).

EXECUTIVE COMMITTEE

Frits Pannekoek was appointed to the Executive Committee to replace Judy Head, who had resigned in fall 2000. He was also appointed Chair of the Governance Standing Committee.

Changes were made to other Committee positions following the elections held in April. Barbara Marshalsay was elected as the representative for universities. Linda Cook became the representative for public libraries, and was also appointed the Chair of the Advocacy Standing Committee. Ross Thrasher, elected as the college representative, agreed to fill the Secretary/Treasurer's position. Pauline Rennick continued to act as Vice-Chair for the Executive.

The Executive Committee met six times during the year. In addition to overseeing the organization's finances and administration, it approved the establishment of three new project teams and appointed team members to existing teams. It developed procedures for the nominations and elections process in accordance with the Board's direction. A planning strategy to take TAL through the next three to five years was developed. The Committee also directed the administration to investigate a group benefits plan for staff and reviewed the Personnel Handbook.

In March, the Committee directed staff to proceed with planning a public launch of ALI (TAL Online), following assurances of a strategy to ensure there was sufficient funding

to maintain the interface for the next two years. In November, it approved the terms of reference for a new Standing Committee to guide TAL Online development.

A special event prior to the spring Board meeting celebrated the outstanding contributions made to The Alberta Library by Doug Poff, Punch Jackson, Gerry Meek and Maggie Macdonald. In addition, all of the APLEN Steering Committee members were thanked for the leadership and dedication they demonstrated in the development of the public library network. Members of all project teams were also invited to the event and thanked for their work.

Members of the Executive Committee:

Frits Pannekoek, Chair (University of Calgary Library), Linda Cook (Edmonton Public Library), Punch Jackson (Alberta Community Development) Clive Maishment (Yellowhead Regional Library, from April), Rowena Lunn (Marigold Library System, to April), Barbara Marshalsay (University of Lethbridge Library, from April), Pauline Rennick (NEOS Library Consortium), Ross Thrasher (Mount Royal College Library, from April), Christine Sammon (Alberta College of Art and Design Library, to April), Lucy Pana (ex-officio).

Sustainability Strategy Project Team

The Team continued work towards its goal of securing sustainable funding for The Alberta Library. As a result of these meetings and the input received, an Interagency Task Force was created. The Task Force, co-chaired by Lois Hawkins of Alberta Learning and Punch Jackson of Alberta Community Development, is charged with developing a strategy for provincial licensing of database resources.

Members of the Sustainability Project Team

Linda Cook (Edmonton Public Library), Ernie Ingles (University of Alberta Libraries), Frits Pannekoek (University of Calgary Library) Punch Jackson (Alberta Community Development), Lucy Pana (The Alberta Library)

Preferred Futuring

Throughout November and December 2001, The Alberta Library began to determine future directions and goals through a process called Preferred Futuring. Pat Cavill Consulting was contracted to lead the consultation process. This included eight sessions in seven different locations around the province. A total of 153 library staff members and trustees participated in the process. Participants were organized into groups representing different types of libraries, whenever possible, to get the greatest diversity of experience and opinion. Representation included participants from 33 of the 45 full members in The Alberta Library. An additional session was planned for Calgary in January 2002.

RESOURCE SHARING

Licensing

The Alberta Library, Knowledge Network and APLEN together spent just over \$2 million to purchase databases that had an estimated value of \$4.7 million. This represented a reduction of \$2.7 million Canadian or 60 per cent of the list price overall.

In addition to the databases subsidized by APLEN or Knowledge Network, The Alberta Library co-ordinated group purchases of databases for members who chose to participate using their own funds. In 2001, The Alberta Library added 18 new databases to its list of databases, bringing the total available for group licensing to 41. Almost all of The Alberta Library's members chose to participate in optional group database purchases. The number of optional group purchases an individual library participated in ranged from two to 16.

At the fall Board meeting, the Board endorsed several position statements put forward by the International Coalition of Library Consortia (ICOLC) related to electronic content. The three positions endorsed were ICOLC's Endorsement of the Bath Profile, its Statement of Current Perspective and Preferred Practices for the Selection and Purchase of Electronic Information, and its Guidelines for Statistical Measures of Usage of Web-Based Information Resources.

Subscriptions Alberta Implementation Team

The Subscriptions Alberta Implementation Team was struck in July to make recommendations for a self-sustaining model for a universal pool of licensed resources for member libraries.

By September, the team had surveyed and consulted with member libraries to identify a pool of databases that would best serve the interests of all library types. Two packages were designed, and pricing, which assumed full participation of The Alberta Library's membership, was received. This information was distributed to libraries for feedback and a majority of members expressed interest in participating in such an offer. As a result of this positive response, the Team presented its recommendations to the Board of Directors in November. The Board accepted the recommendations and work is continuing on fulfilling the goal of providing a universal pool of resources to member libraries in a cost-effective manner.

Members of the Subscriptions Alberta Implementation Team:

Jill Day (Grant MacEwan College Library), Vivianne Fagnan (Legislature Library), Mary Flanagan (Edmonton Public Library), Pamela Forsyth (St. Albert Public Library), Mircea Panciuk (Lakeland College Library), Patricia Silver (Parkland Regional Library), Kit Wilson (University of Alberta Libraries). Staff Liaisons: Lucy Pana and Heather Morrison.

The Alberta Library (TAL) Card Program

The Alberta Library (TAL) Card Program continued to provide Albertans with access to ever increasing amounts of quality information and materials. Four member libraries joined over 230 participating libraries including universities, colleges, government, special, and urban and rural public libraries. The continued popularity of the TAL Card program, which allows TAL Card holders the privilege of walking into any participating library, borrowing up to 5 books (or more at some locations) and returning these books at

any participating library, proves that Albertans appreciate increased access to library materials.

The TAL Card Evaluation Team

The TAL Card Evaluation Team was given the mandate of evaluating The Alberta Library (TAL) Card Program and recommending improvements and future developments for the program. The Team conducted a thorough review of the TAL Card Program in the summer. The survey evaluations collected from library users, staff, and directors indicated that this program has been very successful to date, especially in rural areas. The Team's final report was submitted at the fall Board meeting and will be discussed further at the spring 2002 Board Meeting.

Members of the TAL Card Evaluation Team:

Darlene Warren, Chair (University of Calgary Library), Patricia Silver (Parkland Regional Library System), Jannie Ypma (Red Deer Public Library), Linda Bombeck (Edmonton Public Library), Terrilyn Surry (Lakeland College Library), Tom Skinner (SAIT Library), Kevin Dodds (Yellowhead Regional Library) Staff Liaisons: Anne Carr-Wiggin, Marianne Graff and Jenna Innes.

VISUNET

Twenty-seven (27) member libraries participated in the VISUNET Canada Partners Program offered in partnership with the Canadian National Institute for the Blind (CNIB). The program allows The Alberta Library's members to provide more materials and services to people who are print disabled. Print disability can include physical or visual impairments or other conditions that prevent people from easily using print materials. Resources available include access to audio and tactile materials. The Partnership Agreement was supported financially by Alberta Community Development.

TAL Online (*formerly the Alberta Library Interface*)

TAL Online was formally launched on June 18th, 2001 during a ceremony at Grant MacEwan College with the Minister of Community Development, the Honourable Gene Zwozdesky, in attendance.

The early part of the year was devoted to testing the usability of the interface, purchasing, installing and configuring the server, planning for the launch, and developing a training plan. By its launch date, TAL Online had the holdings of 232 libraries, providing access to more than 25 million items, connected to its Z39.50 interface and included the following functions:

- search by keyword, subject or title of all catalogues or the choice of just public or post-secondary catalogues, by region or a custom search of selected libraries
- quick links to online book reviews, as well as articles about the authors
- access to several databases of articles (including Expanded Academic Index and General Reference Centre) as well as two free online databases, The William C. Wonders Map Collection Database and the Canadian Circumpolar Library

For the first time, TAL Online enabled Albertans to see the full range of library resources available in member libraries.

TAL Online staff continued work on integration of additional resources. In December, the extended resource hypertext links went live. Appearing automatically in the full-text record of a search as web links, 19 external extended resources give users more information on the item they are interested in, whether it's a book, video, music or periodical. The Project Gutenberg hypertext link appears when the full text of a book exists in the Project Gutenberg site.

Beginning in May and continuing through the summer, The Alberta Library concentrated its training energies on familiarizing as many library staffs as possible with the TAL Online interface. Workshops were provided to 131 staff from member academic and special libraries and 278 staff from member public libraries. Ongoing training opportunities for TAL Online are offered upon request.

TAL Online is co-funded by Knowledge Network and APLEN.

ADVOCACY AND COMMUNICATIONS

The Visit Your Library campaign was launched in conjunction with the fifth annual Alberta Library Week. Funded by APLEN, the campaign drew on an assessment of the previous year's campaign. That evaluation, conducted by Criterion Research Corporation, showed that the message had been received equally throughout rural and urban areas indicating the impact and workability of a broad provincial campaign. The 2001 campaign encouraged Albertans to try the "three-click" approach to using their library by logging onto TAL Online or their library's homepage from any Internet connection. Posters, bookmarks and stickers were delivered to libraries and a new television advertisement ran on stations province-wide throughout October and November. Follow-up research will be conducted in early 2002 to assess the campaign's impact and to plan the next one. The domain name www.visityourlibrary.net remains a permanent feature of the campaign and will continue to evolve.

Alberta's Lieutenant Governor, Her Honour Lois Hole, launched Alberta Library Week at the Netspeed Conference with a spirited speech about the impact libraries and librarians have on their communities.

The Alberta Library made every effort to impress upon its members the need to participate in providing input to the Government of Alberta about the importance of libraries to the future of the province. The Future Summit was a government initiative to obtain input to plan for a debt-free future. Throughout October and November, regular communications with member libraries encouraged them to make a submission and participate in regional forums. Suggestions for describing ways in which libraries contribute to the cultural, social, educational and economic fabric of society were widely distributed.

In August, Julie Creaser was hired as Communications Co-ordinator to assist Dean Heuman. Her first priority was to oversee the completion of the new TAL web site. The new site was launched at Netspeed in October and continues to be updated regularly with information for the membership, news, and project updates.

Members participated in TAL Online mini-launches to build awareness of the TAL Online interface. Special events were held in Tofield, Drumheller and High Level.

In September, *TAL Tales* went to a monthly electronic format to keep members up to date on The Alberta Library's endeavours. It resides in a permanent archive on the new web site.

Communications provided articles on TAL activities to publications in the library community including *Letter of the LAA*, the *PNLA Quarterly*, *CLA's Feliciter* and others as opportunities became available.

Presentations about The Alberta Library or its services were made to the following groups:

- Grant MacEwan College, Information Management and Library Technology
- University of Alberta's School of Library and Information Studies
- Alberta Association of Library Technicians Conference, Grande Prairie
- Strathcona County Library Professional Development Day
- Edmonton Public School Board
- University of Alberta, School of Library and Information Studies Professional Development Day
- Saskatchewan Library Association Conference
- SAIT's Library and Information and Technology Program

CONTINUING EDUCATION AND TRAINING

Netspeed 2001

The fifth annual Netspeed Conference, funded by the Knowledge Network Steering Committee, reached full capacity for the 4th year in a row, with 468 people registered before the Early Bird Deadline. The evaluation forms received indicated that the quality of the presentations, as well as the wide range in technology topics, the conference location and the organization of the conference impressed attendees. Keynote speakers Stephen Abram, Ulla de Stricker, Daniel Chudnov, and Clifford Lynch were well received. Sessions by speakers from within the community, as well as from outside the province, were also appreciated by library staff from post-secondary, special and public libraries, board members and trustees.

Web Awareness

Through an agreement with the Media Awareness Network, public library members of The Alberta Library had access to the Web Awareness Program. The program teaches librarians and their users how to be safe online. Using a train-the-trainer approach proved successful in delivering this workshop program to a wider audience in Alberta through

public libraries. As well as offering public awareness sessions, member library staff can offer information on a one-on-one basis to individuals anytime.

ALBERTA PUBLIC LIBRARY ELECTRONIC NETWORK (APLEN)

During the first quarter of the year, APLEN focussed on finishing existing projects and reports relating to the first phase of APLEN's development. The work was completed to a point where it met the requirements of the funders. The APLEN Steering Committee initiated the APLEN CAP Wind Up Project to review the impact of APLEN and its partnership with Industry Canada's Community Access Program to connect Alberta's public libraries electronically. Site visits and interviews with library staff took place in the 266 libraries that received funding through APLEN or CAP. The results of this intensive qualitative survey are compiled in a document called "*The APLEN CAP Wind Up Project Final Report*," which encapsulated many of the issues surrounding the future of technology in libraries.

A few projects continued into the remainder of the year and became absorbed into the ongoing work of APLEN.

In the 2001/2002 provincial budget, Alberta Community Development committed to on-going funding of \$1.5 million annually for APLEN. This stable funding precipitated a process of redefinition for APLEN that will be completed in 2002. The secure funding base allowed the Steering Committee and the community, through the node libraries, to begin developing a structure that will best serve libraries on a more permanent basis. A strategic plan was adopted and a budget developed from it. A new framework for the work of APLEN was accepted.

APLEN purchased the Remote Patron Authentication module of Dynix to use for a province-wide authentication vehicle for licensed products. The post-secondary community agreed to use this product as well. This will allow for patron authentication across sectors, which will have positive implications for future services. It will also help to provide improved statistics measurement for online and electronic resource usage.

The scope of virtual reference for public libraries was defined. The public library community agreed to build on the solid foundation of the Ask A Question (AAQ) service that had been developed for the post secondary libraries with financial assistance from the Knowledge Network Steering Committee. Work was begun on adapting the software to accommodate the needs of the public library community.

An Integrated Library Systems (ILS) Symposium was co-sponsored by the APLEN and Knowledge Network Steering Committees. The symposium focussed on the future trends for integrated library systems and technical support for libraries. The APLEN community held several subsequent meetings to discuss joint platforms and the enormous funding pressures that the replacement of legacy systems creates. These discussions will be ongoing in the next year. Calgary and Edmonton Public libraries co-authored a report

entitled “*Partnering for the future: shared integrated library information system, a feasibility review.*”

Lethbridge Public Library co-ordinated the web template project. The project planned to provide a flexible template for libraries to use to develop local web presence in a consistent way that follows standards. The project made excellent progress in 2001 and in the coming year, APLEN looks forward to a database backed template, which will be flexible, easy to use and allow for easy updating for the public libraries.

The electronic performance measures project was completed. In July, the final report was received from Dr. Charles McClure and his team from Florida State University. An implementation manual and supporting documents for the measures were created for use in libraries. By the end of December, 118 library personnel, representing 90 libraries, received training on the new measures from representatives from both Alberta Community Development and APLEN. Training was to continue into 2002.

APLEN also continued to supply training and workshops on basic networking and network troubleshooting as required in the community. Forty librarians from 19 different sites received training on such topics.

As APLEN reflects upon the past and looks to the future it is clear that the strength of the public library electronic service is rooted in a healthy public library community, working in seamless collaboration with the post-secondary sector through the structure of The Alberta Library.

APLEN Steering Committee Members:

Maggie Macdonald, Chair (Chinook Arch Regional Library System), Gerry Meek (Calgary Public Library), Clive Maishment (Yellowhead Regional Library), Alan Taylor (ALTA and Parkland Regional Library), Elizabeth Hubbard (Tofield Public Library), Doug Poff (University of Alberta Libraries), Punch Jackson (Alberta Community Development), Pamela Forsyth (St. Albert Public Library), Joanne Greiner (Edmonton Public Library), David Bahnmler (Medicine Hat Public Library), Jackie Pambrun (Industry Canada), and Daryl Ostowich (Industry Canada). Ex officio members are Maureen Woods, Karla Palichuk and Lucy Pana.

KNOWLEDGE NETWORK

The Knowledge Network Steering Committee focussed its efforts during the past year toward support for digital content, TAL Online development and resource sharing. Knowledge Network initiatives are funded by Alberta Learning.

Subscriptions Alberta Team

The Subscriptions Alberta Foundation Report provided direction for a sustainable licensing model. Upon completion and acceptance of the Report, the Steering Committee recommended that it be brought forward to the entire membership of The Alberta Library to determine the level of support for proceeding in a cross-sectoral environment. A meeting was held in June during which all participants had an opportunity to provide

input into potential implementation scenarios. The concept of collectively licensing a pool of resources was well received. The initiative was referred to the Executive Committee, who subsequently appointed a Project Implementation Team to make specific recommendations for implementation.

Subscriptions Alberta Team Members:

Susan Brayford, Chair (Keyano College Library), Jill Day (Grant MacEwan College Library), Alan MacDonald (University of Calgary Library), Michael Perry (University of Lethbridge), Mircea Panciuk (Lakeland College Library), Kit Wilson (University of Alberta Libraries). Staff Liaison: Heather Morrison

The Steering Committee continued to authorize the subsidy of databases licensed over the past two years. Acting on the strategy for sustainability of the licensing initiative, post secondary library members began to contribute to the costs. Two new licenses, totally subsidized by Knowledge Network funding, were negotiated during the year. These were the Health Knowledge Network suite, including PsychINFO, CINAHL, HealthSTAR, Cancerlit and Medline, and Wilson Omnifile Select.

College Interlibrary Loan Software Team

The Team completed its assessment of interlibrary loan management software and recommended the purchase of Epixtech's Resource Sharing Software. One of the factors in this decision was that the public library community had already acquired this product. Red Deer College Library agreed to co-ordinate the implementation, provide technical support and deliver training for all college libraries. Chinook Arch Regional Library System agreed to host the software, resulting in another example of cross-sectoral collaboration among libraries in Alberta. The successful implementation of RSS will mean that all Alberta colleges and public libraries will be using the same interlibrary loan software. When fully implemented, it is anticipated that this will help increase resource sharing among different types of libraries, maximize interlibrary loan staff time and resources, streamline interlibrary loan processes, and increase ease and consistency of tracking interlibrary loans across the province, to the ultimate benefit of Alberta's students and residents.

Members of College Interlibrary Loan Software Team:

Kristine Plastow, Chair (Red Deer College Library), Margot Calvert (Mount Royal College Library), Nicolle Lemay (Lakeland College Library), Lorraine McLaren (Medicine Hat College Library), Pauline Rennick (NEOS Library Consortium). Staff Liaisons: Anne Carr-Wiggin and Marianne Graff

The Knowledge Network Steering Committee approved funding to continue development begun by APLEN for the My Account and resource integration features of TAL Online. My Account will help library users customize their searches, check multiple library accounts and conduct more complex searches of online databases. A survey was conducted among member libraries to assist in prioritizing features.

Funding was provided to enable two post secondary library staff to participate in an OCLC Metadata Workshop in the spring. Metadata Librarian Carolyn Guinchard resigned from her position at the end of June. Prior to her departure, she completed a paper reviewing and assessing metadata issues in Alberta libraries. In addition, she completed a discussion paper to provide a foundation for further action in this area, as well as a draft proposal for a metadata registry.

A second round of Emerging Project Grants, totaling \$98,500, was approved. The following grants were awarded:

- Grant MacEwan College Library for the expansion of the virtual reference service to the six remaining college libraries, development of standards of service and a sustainability plan, investigation into feasibility of expanding hours of service and reduction of 24 hour response time, and collaboration with the public library virtual reference initiative. (\$41,000)
- Mount Royal College Library for its data liberation initiative to expand the delivery of Calgary Community Data Files. (\$5,500)
- University of Calgary Library to support The Information Deficit: The Canadian Solution Conference. The conference was organized to provide input into the development of a national digitization strategy. (\$18,000)
- University of Calgary Library to support the digitization of Alberta historical air-photo images for the Alberta Heritage Digitization Project, including the development of a graphical interface for aerial photographs and flight line maps. (\$30,000)

In addition, the deadline for the expenditure of a 2001 grant to Concordia University College Library was extended to enable an additional workshop for college and university college libraries on the Data Liberation Initiative.

The Steering Committee partnered with APLEN to hold the symposium on Integrated Library Systems, in conjunction with Netspeed.

Committee members made presentations to senior officials in college libraries to update them on progress made on Knowledge Network initiatives. Presentations were given to committees of Senior Academic Officers and Senior Student Services Officers/Directors. A presentation was also made to the Vice-Presidents Academic for the private university colleges.

Knowledge Network Steering Committee Members:

Joanne Kemp, Chair (Grant MacEwan College Learning Resource Centre), Keith Walker (Medicine Hat College Library), Barbara Marshalsay (University of Lethbridge Library, Chair to May), Susan Brayford (Keyano College Library), Doug Poff (University of Alberta Libraries) and Alan MacDonald (University of Calgary Library). Ex officio members were Lucy Pana, Heather Morrison and Maureen Woods.

ONLINE REFERENCE CENTRE – ALBERTA LEARNING

The Alberta Library welcomed the opportunity to work with Alberta Learning, schools and school libraries in providing cost effective, equitable access to information. A grant-

in-aid was received to provide management and administrative support for Alberta Learning's Online Reference Centre (ORC). The ORC will provide curriculum-specific learning resources any time, anywhere for teachers and students. Remote access is available and students without home computer access may use an Internet connection at their public library, benefiting from other collaborations through TAL, APLEN and provincial and federal governments to provide Internet access in public libraries. Access to these online products also supports the Campus Alberta concept, enabling K to 12 students to become familiar with online information resources similar to those they will find as they progress to post-secondary education.

The reference centre provides curriculum-linked electronic information resources for Kindergarten to Grade 12 students in publicly funded schools in Alberta, their teachers and parents via the LearnAlberta.ca portal. The resources included in the ORC were originally evaluated and recommended by teachers, teacher-librarians and school library technicians. By September 1, licenses for Electric Library Plus and Elementary, Grolier Online and SIRS Discoverer were completed. These resources will be made available at no direct charge to schools for a period of three years. A link is also provided on the site to The Canadian Encyclopedia, which was made available at no cost through federal government funding.

On November 19th, Dr. Lyle Oberg, Minister of Learning, launched the LearnAlberta.ca site and the Online Reference Centre, which was one of the first resources to be offered on the site. The launch was held at the McKay Avenue School Museum in Edmonton and received print and broadcast media coverage. Feedback on the site has been generally positive. Response from teachers and parents indicated that they find the resources useful and are pleased that they have been made available.

Professional development (PD) for the Online Reference centre is being planned so that the resulting framework can be used as a model for professional development for other resources to be made available via the LearnAlberta.ca site. An advisory group for professional development was established by the Department and will use a collaborative approach to PD involving education stakeholders. Professional development materials will be produced, to enable PD to be offered at the local level.

Information on the ORC was provided at sessions at the Online Learning Symposium October 30 to November 1 in Edmonton. Anne Carr-Wiggin presented a session on the ORC and TAL staff hosted a booth at the Symposium to provide more information to delegates and to allow them to try out the ORC.

ADMINISTRATION

The Alberta Library saw a number of staff changes during the year. Administrative systems were reviewed and amended as necessary. An inventory of hardware was completed. Staff moved into new offices in June. Special thanks to the Edmonton Public Library for making the new space available and the transition as smooth as possible.

APPENDICES

2001 BOARD OF DIRECTORS

University and College Libraries

Dini Corbett-Lourenço – Alberta College Library (to January)
Thuc Cong - Alberta College Library (from February)
Christine Sammon – Alberta College of Art and Design Library
Steve Schafer – Athabasca University Library
Anita Luck – Fairview College Library
Hazel Kellner - Grande Prairie Regional College Learning Resources Centre (to May)
Jennifer Thomas – Grande Prairie Regional College Learning Resources Centre (from June)
Joanne Kemp – Grant MacEwan College Learning Resources Centre
Susan Brayford – Keyano College Library (to September)
David Larsen – Keyano College Library (from October)
Mircea Panciuk – Lakeland College Library
Geoff Owens – Lethbridge Community College, Buchanan Library (to July)
Kathy Lea – Lethbridge Community College, Buchanan Library (from November)
Keith Walker – Medicine Hat College Vera Bracken Library
Ross Thrasher – Mount Royal College Library
Carolyn Alho – Nazarene University College Library
Carol Morgan – NorQuest College Library (to March)
Linda Scott - NorQuest College Library (from March)
Helga Kinnaird – Northern Alberta Institute of Technology Library
Barbara Smith – Olds College Library
James Carter – Portage College Library
Alice McNair – Red Deer College Library
Joanne Doucet – St. Mary's College Library (to November)
Tom Skinner – Southern Alberta Institute of Technology Library (to October)
Susan Brayford – Southern Alberta Institute of Technology Library (from October)
Kathleen DeLong – University of Alberta Libraries
Frits Pannekoek – University of Calgary Library
Barbara Marshalsay – University of Lethbridge Library

Regional Libraries

Maggie Macdonald – Chinook Arch Regional Library System
Rowena Lunn – Marigold Library System
Linda MacCallum – Northern Lights Library System (to May)
Kerry Anderson – Northern Lights Library System (from July)
Patricia Silver – Parkland Regional Library
Michael Weidlich – Peace Library System (to January)
Brock Smith – Peace Library System (from February)
Ray Lusty – Shortgrass Library System (to July)
Bob Batchelder – Shortgrass Library System (from August)

Clive Maishment – Yellowhead Regional Library

Public Libraries

Mary Westcott – Airdrie Public Library

Gerry Meek – Calgary Public Library

Linda Cook – Edmonton Public Library

Carol Cooley – Fort McMurray Public Library

Patricia Rempel – Fort Saskatchewan Public Library

Doreen Lewis – Grande Prairie Public Library

George Hall - Lethbridge Public Library, (to November)

Elizabeth Rossnagel - Lethbridge Public Library (from November)

Rachel Sarjeant-Jenkins – Medicine Hat Public Library

Dean Frey – Red Deer Public Library

Margreet Potter – St. Albert Public Library

Marilyn Corbett – Strathcona County Library (to February)

Sharon Siga – Strathcona County Library (from February)

Special Libraries

Sandra Perry – Legislature Library

Patrick Lawless – The Banff Centre: Paul D. Fleck Library and Archives

Province of Alberta

Punch Jackson – Alberta Community Development, Strategic Information and Libraries

Library Organizations

Pauline Rennick –NEOS Library Consortium

Honourary Life Associate Members*

Patt Jobb, Edmonton Public Library

Hazel Fry

Ernie Ingles, University of Alberta Libraries

*Awarded for outstanding work and support leading to the establishment of The Alberta Library

2001 APLEN GRANTS

Computer Grants:

| | |
|--------------------------------------|----------|
| Chinook Arch Regional Library System | \$6,000 |
| Fort McMurray Public Library | \$6,000 |
| Grande Prairie Public Library | \$6,000 |
| Lethbridge Public Library | \$6,000 |
| Marigold Library System | \$6,000 |
| Medicine Hat Public Library | \$6,000 |
| Northern Lights Library System | \$6,000 |
| Parkland Regional Library | \$6,000 |
| Peace Library System | \$6,000 |
| Red Deer Public Library | \$6,000 |
| Shortgrass Library System | \$6,000 |
| St. Albert Public Library | \$6,000 |
| Strathcona County Library | \$6,000 |
| Yellowhead Regional Library | \$6,000 |
| Calgary Public Library | \$15,000 |
| Edmonton Public Library | \$15,000 |

Special Project Grants:

| | |
|----------------------------|----------|
| Calgary Public Library | |
| • Winter Reading Adventure | \$30,000 |
| • Cold Fusion Training | \$22,000 |
| • E-Books Project | \$49,620 |
| • AlbertaFind Project | \$7,500 |
| • E-Commerce Project | \$11,242 |

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| Lethbridge Public Library | |
| • Database Backed Web Template Development | \$54,000 |

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| Parkland Regional Library | |
| • Virtual Reference Project | \$26,000 |

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| Chinook Arch Regional Library | \$4,000 |
| • Network Development for RSS Server | |

Library Grants:

| | |
|--------------------------------|----------|
| Morinville Public Library | \$8,166 |
| Northern Lights Library System | \$18,446 |
| On behalf of: | |
| Redwater Public Library | |
| Gibbons Public Library | |
| Plamondon Municipal Library | |

2001 APLEN GRANT TOTAL **\$344,974**

DATABASES AVAILABLE FOR GROUP LICENSING IN 2001

Academic Search Elite or Premiere*
ACM Digital Library*
Alldata*
American National Biography
Basic BIOSIS*
Books 24X7 – IT Pro Collection*
Books in Print Canadian edition
Britannica Online
Business ASAP / Business & Company Resource Centre*
Canadian Almanac & Directory
Canadian Business & Current Affairs Combined Reference & Business
Canadian Business & Current Affairs Fulltext Education
Canadian Newdisc
Canadian MAS Fulltext Elite.
Cancerlit*
Cinahl
Computer Database*
CPI-Q
Early Canadiana Online
EHRAF Collection of Archeology
EHRAF Collection of Ethnography
Electric Library Canada (Classic or Plus)
Expanded Academic Index
General Reference Centre
Grove's Dictionary of Art Online
Grove's Dictionary of Music & Musicians*
Grove's Encyclopedia of Life Science
Health & Wellness (Health Reference Centre)
HealthStar*
Literature Resource Centre*
Masterfile Premier
Medline*
Novelist*
Omnifile Fulltext Select*
Oxford English Dictionary
Poole's Plus
Project Muse
Psychinfo*
Student (Junior & Kids' Editions)
Tablebase*
Virtual News Library / Biblio Branchée*

***Databases added in 2001**

THE ALBERTA LIBRARY – 2001 STAFF

Administration

Lucy Pana, Executive Director

Kathy Semchuk, Administrative Assistant**

Leanne Vanderhelm, Financial Administrative Assistant (to May)**

Lori Melanson, Financial Administrative Assistant (from July)**

Zandra Lea, Administrative Assistant (from August)**

Communications

Dean Heuman, Communications Director****

Julie Creaser, Communications Co-ordinator (from August)*

TAL Online

Peter Binkley, TAL Online Developer***

Carolyn Guinchard, Metadata Librarian (to June)***

Phil Davidson, Project Developer ****

Michael Brundin, Project Developer***

Gary Hamon, RPA Team Member (from September)*

Myra Nicks, RPA Team Member (from September)*

Licensing

Heather Morrison, Licensing Co-ordinator***

Alberta Learning - Online Reference Centre -

Anne Carr-Wiggin, Program Co-ordinator

APLEN

Maureen Woods, APLEN Project Manager*

Rosula Byron, Administrative Assistant (to March)*

Nuno Luzio, Technology Training Co-ordinator (to March)*

Karla Palichuk, Technology Implementation Co-ordinator*

Dawna Turcotte, Project Developer (to March)*

Projects Assistants

Marianne Graff (Project and Research Assistant)

Jenna Brown Innes, STEP Projects Assistant (from June to August)

* Funded by APLEN

** Co-funded by APLEN and Operations

*** Funded by Knowledge Network

**** Co-funded by APLEN and Knowledge Network