

# The Alberta Library

## 2005 Annual Report



## Acknowledgements

The Alberta Library (TAL) extends sincere appreciation for the generous financial support and leadership provided by Alberta Community Development. Alberta Community Development provides funds to support the Alberta Public Library Electronic Network (APLEN) and enables collaboration, innovation and resource sharing among all types of libraries through TAL.

TAL participates in a unique partnership with the Libraries, Community and Voluntary Sector Services Branch in which the library community delivers and implements initiatives embodied in the Ministry's Business Plan. This partnership is indicative of the support for innovation and excellence in providing library services to all Albertans.

TAL also gratefully acknowledges the generous support of:

- University of Alberta Libraries for facilities use by TAL Online staff
- University of Calgary Library for facilities use by Licensing staff



## Message from the Chair

The Alberta Library (TAL) continues to be a vital component of the library community in Alberta, as demonstrated by its achievements in 2005. TAL's success is a reflection of the commitment of member libraries to strengthen the library system for all libraries in Alberta. Member library staff contributed approximately 3,800 hours at over 130 meetings of committees and teams that guide TAL's activities and expand the vision of universal barrier-free access to Albertans.

One of the most exciting developments in 2005 was the Government of Alberta's announcement concerning the formation of the Lois Hole Campus Alberta Digital Library (LHCADL), and TAL was charged with spearheading this development. Named for The Late, The Honourable Lieutenant Governor, Dr. Lois E. Hole, the LHCADL will offer the best in post-secondary digital resources and will include within its mandate a digitization project of all types of materials in order to enrich the knowledge base in Alberta.

Also in 2005, the Alberta Government's construction of the SuperNet was essentially completed. APLEN through TAL and in partnership with Alberta Community Development's Libraries, Community and Volunteer Sector Services Branch, supported having libraries connected to the SuperNet, as well as the design of the networks that will connect libraries. Access to this highspeed broadband network offers new opportunities for service enhancements in all libraries.

TAL continues to work with all of its government partners in a mutually beneficial relationship, as outlined in this Annual Report. Their support of, and belief in, The Alberta Library's contributions in enhancing library service through its member libraries is an endorsement that is appreciated.

As The Alberta Library moves towards its 10th anniversary, I am excited about the prospects for even greater success! Thanks to the membership and TAL's staff whose continuing support has helped make us an organization to be emulated across the country

A handwritten signature in cursive script that reads "Linda Cook".

Linda C. Cook  
Chair, Board of Directors  
The Alberta Library

## **Vision**

Universal barrier-free access for all Albertans to information and ideas delivered in a dynamic model of cooperation extending beyond walls and beyond current levels of performance.

## **Mission**

The Alberta Library, as a province-wide multi-type library consortium, enables resource sharing, actively initiates and facilitates cooperative activity, coordinates communication and advocates on behalf of its members.

## **Values**

### **Lifelong Learning**

The Alberta Library assists its members to provide their staff with the training needed in delivering excellent service in the new information environment.

### **Leadership**

The Alberta Library is a change agent, taking a lead in providing members with the information and ideas they require to meet the information and service demands of their users.

The Alberta Library will continuously seek, evaluate and take advantage of opportunities to introduce innovations in library service delivery.

### **Respect**

The Alberta Library acknowledges the diversity of its member institutions in working toward equitable results.

### **Inclusion**

The Alberta Library encourages the active participation of all members in the decisions that affect them and values an atmosphere of respect and candor.

### **Openness**

The Alberta Library is a responsive and open organization accountable to its members.

## **Core Businesses**

### **Core Business 1: Resource Sharing**

The Alberta Library (TAL) facilitates sharing collections among Alberta libraries by giving better access to both existing and new content, and sharing human resources.

### **Core Business 2: Content Enhancement**

TAL coordinates the acquisition and creation of electronic information resources on behalf of member libraries, thereby improving access to quality content.

### **Core Business 3: Professional Development and Training**

TAL coordinates and provides professional development and training opportunities focusing on TAL's programs and services.

### **Core Business 4: Infrastructure**

TAL encourages and provides the technical infrastructure and support for the delivery of collaborative services.

### **Core Business 5: Advocacy**

TAL provides support to and partnering with libraries and provincial library associations in advocacy for libraries.



## Core Businesses

### Resource Sharing

#### The Alberta Library (TAL) Card

The TAL Card continues to be a symbol of the vision of barrier-free access to information. A reciprocal borrowing program among member libraries, the TAL Card provides walk-in access to the collections of over 270 public, post-secondary and special libraries across the province. Library users may borrow up to five books and return these items at any participating library.

#### TAL Online

TAL Online provides online access to the catalogues of member libraries across Alberta. In 2005 there were 180,992 visits made to TAL Online with a total of 357,991 searches, which represented a 14% increase over 2004. Between January and December 2005, 22,136 requests were made using the interlibrary loan feature introduced in 2004. An OpenURL syntax for interlibrary loan requests was devised for member libraries that use the Relais Interlibrary Loan System. Since December 2005, the University of Alberta Library, Red Deer College Library and Grande Prairie Regional College Library have been using this new feature.

The migration to EZ Proxy for remote authentication services was completed in Spring 2005. This service is provided to 12 public libraries and regional library systems, 12 college libraries and one special library. Since the transition, there has been a significant increase in the use of the authentication service as reflected in a dramatic increase in database access through EZ Proxy.

The investigation into a link resolver for post-secondary libraries was completed in the spring. Thirteen college library members agreed to participate in the initiative, which saw the implementation of SFX as the selected solution. Participating libraries share software costs and central coordination of this service. A further investigation was begun to determine applicability to the public library members.

The TAL Online Development Committee provides advice on development matters. In 2005, its action plan incorporated input received from the membership regarding future directions. As federated search capability was identified as a priority, a symposium on this topic is planned for February 2006. In addition, the Committee directed changes to the TAL Online interface in response to member feedback.

#### Ask A Question

Ask A Question (AAQ) is a collaborative e-mail virtual reference service coordinated by TAL and provided by public and post-secondary libraries. This was the second fully operational year for public libraries and each participating

Node library has at least one on-site coordinator. APLEN continues to subsidize the costs of participation for the public library sector. Sixteen public Node libraries and ten post-secondary libraries participate in the AAQ service.

In 2005, 5404 questions were submitted to AAQ, 93% of which were answered by public libraries. The results of a user survey showed that 88% were satisfied with the response they received and 95% will use the service again.

The AAQ Service Committee provides advice and direction on the development of the AAQ service. In 2005 the AAQ Service Committee recommended adjustments and enhancements to the AAQ software, initiated a redesign of the AAQ logo and website to be completed in 2006 and began a survey of participating libraries to determine interest in building a chat aspect into the AAQ framework.

## **Content Enhancement**

### **Licensing**

TAL negotiates and administers licenses for electronic resources for its member libraries. As a benefit of membership, TAL also offers access to Wilson's Library Literature database to all member library staff. TAL also works with other consortia across Canada to collaboratively license electronic resources.

The Subscriptions Alberta Universal Core was expanded to 19 databases in January 2005. Ninety-eight percent (98%) of member libraries participate in the initiative, ensuring transparent user access to the same resources, regardless of location or library affiliation. To further facilitate access, APLEN subsidizes costs for public library participants. Extensive training related to these resources was coordinated in the early months of the year. User data for the year indicate that over 2.3 million full text articles were retrieved through the core products.

The Licensing Service Committee provides advice and direction for TAL's licensing program, with specific emphasis on the Subscriptions Alberta initiative. The Committee's main focus for the year was on developing a strategy for the promotion and evaluation of the Subscriptions Alberta Universal Core. In addition the Committee developed a draft checklist for reviewing licenses. Consideration was also given to products that facilitate the management of electronic resources.

### **Online Reference Centre**

The Online Reference Centre (ORC), part of Alberta Education's LearnAlberta.ca website, provides a unique collection of online reference and information resources. Available in both English and French for Alberta students, teachers and parents, the ORC supports the K - 12 Alberta Education curriculum. TAL receives a grant-in-aid from Alberta Education to administer licensing of the online databases that make up the ORC.



In 2005, usage of resources increased 35% over the previous year. Thirty four in-service sessions on the ORC were presented to approximately 650 teachers and school library support staff. Continual research and evaluation initiatives help to increase efficiency and accessibility of the databases and the project in general, resulting in positive feedback from users of the service.

### **Visunet**

The Canadian National Institute for the Blind (CNIB) Visunet Canada Partners Program provides the ability for persons with print disabilities to access resources in alternative formats through public libraries. Public libraries across Alberta have access to this program through APLEN. Based on the demand exhibited by Alberta libraries, CNIB is now offering training on a bi-monthly basis across Canada.

## **Professional Development and Training**

### **Netspeed 2005**

TAL once again hosted Netspeed, the annual library technology conference for librarians, technical staff and trustees. Netspeed 2005 featured provincial, national and internationally noted leaders in technology and related topics. Over 275 delegates from all library sectors participated in the two day conference held in conjunction with the ACCESS library technology conference.

*Netspeed 2005*

### **APLEN Continuing Education and Training**

Training on a diverse range of topics was provided to member libraries in 2005. Topics included: technology, updates on APLEN initiatives, advocacy, Visunet, core competencies, databases, SuperNet risk-management for decision makers and the Service Alberta website. Sessions were held throughout the year at various library system conferences, meetings, Netspeed and the annual Alberta Library Association Conference.

The Gates Mobile Training Lab was provided to facilitate adult Internet training in St. Paul. The Lab enabled training on genealogy, Microsoft Office and basic Internet skills at the Edmonton Garrison Library. Marigold Library System used the Lab at Banff Public Library for training initiatives and Didsbury Public Library utilized the Lab for adult literacy classes.

The APLEN Technology Training Team is responsible for assisting the APLEN Technology Training Coordinator with the development and delivery of training initiatives and opportunities for public library staff. In 2005, the committee developed the learning objectives for each of the sections in the Core Competencies, recommended the purchase of Visual Course Builder software for use in all Node libraries and investigated and purchased other training software.

### **Web Awareness**

Web Awareness training continues to be offered by APLEN to public libraries throughout the province. The program teaches librarians and their users how to make wise and safe online decisions, such as how to distinguish fact from opinion, recognize online marketing techniques, protect their personal privacy and handle inappropriate or illegal content.

### **Infrastructure**

#### **SuperNet Project**

In 2005 the physical construction of the SuperNet was substantively completed. As a result, the next phase of implementation began where public libraries were required to make decisions on overall network structure and design of virtual private networks (VPNs). Internal decisions were also required regarding regional and local VPN design and potential host services for local libraries. By December 2005, 185 libraries had been connected to the SuperNet with an additional 71 scheduled to be connected in 2006.

The SuperNet Advisory Committee (SNAC), an APLEN committee, took a leading role in facilitating technical decision making with Node library staff and was responsible for consulting with the broader public library community to ensure effective network design and development.

APLEN is involved in the SuperNet Users Group (SNUG) an external group comprised of the primary stakeholders in the SuperNet including libraries, health, education and municipal government stakeholders. Through SNUG, APLEN provided input on issues relating to the SuperNet build including site expectations when ordering services.

Spearheaded by the Three Hills Mayor and Public Library Board, there is an initiative underway that focuses on the benefits that the SuperNet can bring to a community. As a result of involvement with the SuperNet, APLEN was asked to participate and provide input into organizational meetings. The needs assessment for this initiative will continue into 2006.

#### **Community Access Program (CAP)**

APLEN administered the Industry Canada CAP program for 2004/05 and 2005/06. In 2005 \$500,000 was made available for distribution to 175 libraries. An additional \$47,500 was allocated to program administration. The 2005/06 grant provided funding for an additional 56 sites.

#### **APLEN Grants**

The APLEN Local Library Participation Grant is structured to provide financial support to those libraries ready to connect into the resource-sharing network in Alberta. To be eligible, a library must not have received any previous APLEN grant funding. The amount is capped at \$5000 per site. In 2005, eight libraries received grants for a total expenditure of \$40,000.



CAP sites in public libraries across the province allow Albertans to access electronic services for free and help to promote internet literacy.

#### Grant recipients:

Gleichen and District Library Society - \$5,000  
Wabasca Municipal Library - \$5,000  
Rosemary Municipal Library - \$5,000  
Tilley and District Library - \$5,000

Ashmont Municipal Library - \$5,000  
Bibliotheque Mallaig Library - \$5,000  
Heinsburg Municipal Library - \$5,000  
Lafond Municipal Library - \$5,000

The funds were used to purchase high-end telecommunication equipment, additional workstations and associated software, set up access accounts on integrated library system software and training.

In April 2004, Alberta Community Development announced that \$800,000 would be made available to the public library community for the purchase of customer edge devices – equipment necessary to connect to the SuperNet. APLEN worked closely with Alberta Community Development to determine the parameters for the grant program. The funds were released to APLEN in late 2004 and were distributed in 2005.

## Advocacy

### Library Renewed Campaign

The APLEN Library Renewed campaign is an integrated marketing-advocacy campaign designed to assist and support the public library community highlight services and support local advocacy initiatives.

The in-library advertising portion of the campaign consisted of four posters and handbills promoting two key messages: “libraries play a significant role in enhancing the quality of life to a community” and “libraries serve an integral role in Alberta’s future”.

TAL provided special project funding for a four minute video that showcased the value of libraries in the province of Alberta. The video premiered at the Canadian Library Association Conference in Calgary. From that video, six television public service announcements were created, and aired on Global Television across the province from April to November. In addition, five newsprint ads were created from the images in the video and ran from April to November. Images from the campaign were posted to the [visityourlibrary.net](http://visityourlibrary.net) website in order that libraries could download and use them locally.

The Library Renewed Action Team was created in order that the Library Renewed Advocacy Tool Kit could be efficiently introduced to the public libraries. The Advocacy Toolkit is part of the overall Library Renewed campaign, and assists libraries in their efforts to advocate to users, non-users and to governments at various levels. The Toolkit was launched in February to the Library Renewed Action Team and was well received. Over the course of the year, team leaders used the tools in their own regions. The Library Renewed Action Team reviewed the campaign’s progress and shared best practices with team members.



### **Lois Hole Library Legacy Program**

The Lois Hole Library Legacy Program facilitates donations and bequests directly to public, post-secondary and school libraries. TAL provides promotional materials to libraries to promote the program to patrons on a cost-recovery basis. Over 130 public and school libraries are now registered in this program.

In May, TAL co-sponsored with St. Albert Public Library a special event marking the 2005 donation from the Hole family of five books to all Alberta public libraries. The donation is part of the Lois Hole Library Legacy program, and was made in honour of their late parents, Lieutenant Governor Lois Hole and Ted Hole.

### **Canadian Library Week**

For the first time Canadian libraries came together and jointly promoted the first annual Canadian Library Week. TAL participated on the national planning committee, assisted in the development of the media kit and distributed the poster developed by the Canadian Library Association.

### **Promotion**

TAL, its services and Alberta libraries were promoted at numerous conferences, trade shows and through participation in professional associations. Staff are in demand as speakers and trainers on many topics.

To help increase the presence of TAL Online and the TAL Card in member libraries, the brochure for each service was redesigned in late 2005 and will be distributed in early 2006.

### **TAL Tales and Website**

TAL Tales, The Alberta Library's electronic newsletter, took a hiatus during 2005. At the end of the year, a new edition was in its final stages, with an expected distribution of January 2006. Redesign and development of The Alberta Library's website continued during 2005.

### **Partnerships**

TAL provides administrative support to the Strategic Alliance for Library Advocacy (SALA). SALA is an alliance of provincial library associations advocating on issues of provincial and national scope. The group discussed issues facing each organization and ensured that advocacy activities have the support from each of the member groups.

APLEN participates in the Alberta Community Network Association, a grass-roots E-Association.

TAL is also community partner with the Canadian Research Alliance for Innovation and Community Networking SuperNet project.



## Administration

TAL welcomed a number of new staff during the year, including David Larsen, Licensing Coordinator, Dyan Perley, AAQ Administrator, Mary Jane Bilsland, APLEN Technology Trainer, Kimberly Frey, Communications Director, and Michelle Kirsch, Communications Assistant. Kit Wilson was seconded from the University of Alberta as Manager of the Lois Hole Campus Alberta Digital Library. TAL also hired its first intern, Christine Bouchier, from the Masters in Library and Information Studies Program at the University of Alberta, providing an opportunity to gain experience in the consortial arena. TAL Online management was overseen through an agreement with the University of Alberta Libraries Information Technology Services.

A staff committee developed a technology plan for administration. This resulted in upgrading computer equipment and software throughout the organization. The process of replacing furnishings purchased when TAL was established was also begun.

An external consultant was engaged to develop a compensation management plan and worked with a staff project team to evaluate and rank positions. This work was well underway at year's end.

## Governance

### Membership

The Alberta Library has 43 members and six affiliate members, representing 279 libraries and associations. The Business Link was welcomed as a new affiliate member.

### Board of Directors

The Alberta Library is governed by a Board of Directors composed of one representative from each of its member libraries. During the year, in addition to approving the budget for 2006 and reviewing the finances and activities of the organization, the Board approved supplementary funding for special projects and capital equipment, the Violence in the Workplace Policy, and Terms of Reference for the Executive Committee, APLEN and Lois Hole Campus Alberta Digital Library Standing Committees. It also appointed members to the Nominating/Elections, Finance and Governance Standing Committees.

### Nominating/Elections Committee

Nominating/Elections Committee oversaw the election to Executive Committee positions at the Spring Board Meeting. Linda Cook was re-elected as Chair, Rowena Lunn was re-elected as Regional Library Representative, and Jerremie Clyde was elected to represent Colleges and Technical Institutes, replacing Keith Walker.



Keith Walker accepting certificate of appreciation at November Board Meeting from Linda C. Cook.

### **Executive Committee**

The Executive Committee acts on the Board's behalf between Board meetings. As such, it oversees and monitors the organization's finances, administration and activities. In the past year, the Executive Committee reviewed policy recommendations, approved committee workplans and revisions to committee terms of reference. It also established an ad hoc committee to recommend a process for the development of TAL's strategic and business plan for the next five years.

### **Governance Standing Committee**

The Governance Standing Committee ensures that structure and governance are in place and that the body of policy is consistent. In 2005, the Committee developed a process to create a Risk Management Policy, considered membership eligibility for First Nations Colleges, established a schedule for the review of existing policies, and continued the development of the elements of an Board Handbook.

### **Finance Standing Committee**

The Finance Standing Committee ensures that the finances of The Alberta Library (TAL) are managed in an efficient and accurate manner and acts as the audit committee on behalf of the Board. The committee participated in the annual budget preparation and made recommendations for budget approval, in addition to reviewing and recommending changes to all policies dealing with finances.

### **The Advocacy Standing Committee**

The Advocacy Standing Committee ensures that in addition to advocating on behalf of TAL, the TAL mission is understood and fulfilled. In 2005, the committee took the lead on the Library Book Rate/Library Mail Rate campaign. The committee was also involved in discussions and activities surrounding TAL's visual identity, communications planning, Canadian Library Week and the APLEN Library Renewed campaign.

## **APLEN**

The Alberta Public Library Electronic Network (APLEN) is funded by Alberta Community Development through TAL. The APLEN Standing Committee provides on-going leadership and direction for the implementation of APLEN programs and services including: the Community Access Program (CAP) through Industry Canada; the SuperNet Project (Government of Alberta); Library Renewed Campaign and the Ask A Question (AAQ) virtual reference service. Providing valuable support for technology-based services and initiatives implemented by public libraries, APLEN coordinates activities through 16 Node libraries. In 2005 the APLEN Standing Committee oversaw and awarded grant funds, reviewed the governance structure including a staggered appointment process, revised the APLEN Strategic Plan and set the 2006 budget and priorities.





APLEN enhances Albertan's access to information through public libraries, facilitates resource sharing between multi-type libraries and promotes the benefits of librarians to Albertans.

## **Lois Hole Campus Alberta Digital Library**

The Lois Hole Campus Alberta Digital Library Standing Committee was established in response to the 2005 Speech From The Throne. The speech announced that the Alberta Government was making available funds for the development of a digital library in honour of the The Late, The Honourable Dr. Lois E. Hole, former Lieutenant Governor of Alberta.

The Committee provides leadership, direction and coordination to the planning and implementation of programs and services that will be provided through the Lois Hole Campus Alberta Digital Library. In 2005, the Committee's primary objective was to create a Business and Implementation plan for the initiative for submission to Alberta Advanced Education. A program manager was hired to facilitate the planning. Several project teams were struck to provide input into the Plan and was near completion at the end of the year.

The Lois Hole Campus Alberta Digital Library Committee replaced the Academic Libraries Standing Committee. Prior to this restructuring, the Academic Libraries Standing Committee advised the Link Resolver investigation, made recommendations regarding the selected software and identified potential actions arising from the Environmental Scan completed the previous year. Many of the initiatives identified are incorporated into the Lois Hole Campus Alberta Digital Library Business and Implementation Plan.

BELOW IS A SUMMARY OF THE KEY FINANCIAL INDICATORS FROM THE 2005 AUDITED FINANCIAL STATEMENTS. A FULL COPY OF THE AUDITED FINANCIAL STATEMENTS IS AVAILABLE UPON REQUEST FROM THE ALBERTA LIBRARY.

STATEMENT OF OPERATIONS AND CHANGES IN FUND BALANCES  
FOR THE YEAR ENDED DECEMBER 31, 2005

	Unrestricted	Externally Restricted					Internally Restricted			Total
		APLEN Fund	APLEN CAP Fund	Online Reference Centre Fund	Linking Project Fund	Lois Hole Campus Alberta Digital Library Fund	Capital Asset Fund	General Reserve Fund		
<b>Revenue</b>	\$ 3,047,967	\$ 1,526,323	\$ 547,500	\$ 1,287,124	\$ 526	\$ 146,500	\$ 1,832	\$ 8,766	\$ 6,566,538	
<b>Expenses</b>	3,290,690	1,420,933	508,383	1,395,289	79,141	161,813	40,394	-	6,896,643	
<b>Excess (deficiency) of revenues over expenses</b>	(242,723)	105,390	39,117	(108,165)	(78,615)	(15,313)	(38,562)	8,766	(330,105)	
<b>Fund balance, beginning of year</b>	160,732	1,842,642	7,345	318,415	81,536	-	131,585	441,194	2,983,449	
<b>Interfund transfers</b>										
Purchase of equipment	(30,826)	-	(39,785)	-	-	(3,001)	73,612	-	-	
Other transfers	238,838	(222,079)	-	(34,985)	(2,921)	21,147	-	-	-	
<b>Fund balance, end of year</b>	\$ 126,021	\$ 1,725,953	\$ 6,677	\$ 175,265	\$ -	\$ 2,833	\$ 166,635	\$ 449,960	\$ 2,653,344	

STATEMENT OF FINANCIAL POSITION  
DECEMBER 31, 2005

	Unrestricted	Externally Restricted					Internally Restricted			Total
		APLEN Fund	APLEN CAP Fund	Online Reference Centre Fund	Linking Project Fund	Lois Hole Campus Alberta Digital Library Fund	Capital Asset Fund	General Reserve Fund		
<b>Current Assets</b>	\$ 371,306	\$ 1,734,092	\$ 6,677	\$ 225,378	\$ -	\$ 42,550	\$ 94,998	\$ 449,960	\$ 2,924,961	
<b>Equipment</b>	-	-	-	-	-	-	71,637	-	71,637	
	\$ 371,306	\$ 1,734,092	\$ 6,677	\$ 225,378	\$ -	\$ 42,550	\$ 166,635	\$ 449,960	\$ 2,996,598	
<b>LIABILITIES AND FUND BALANCES</b>										
<b>Current Liabilities</b>	\$ 245,285	\$ 8,139	\$ -	\$ 50,113	\$ -	\$ 39,717	\$ -	\$ -	\$ 343,254	
<b>Fund Balances</b>	126,021	1,725,953	6,677	175,265	-	2,833	166,635	449,960	2,653,344	
	\$ 371,306	\$ 1,734,092	\$ 6,677	\$ 225,378	\$ -	\$ 42,550	\$ 166,635	\$ 449,960	\$ 2,996,598	

## 2005 BOARD OF DIRECTORS

### University and College Libraries

Sandy Ayer – Alliance University College/  
Nazarene University College  
Christine Sammon – Alberta College of Art  
and Design  
\*Steve Schafer – Athabasca University  
Jennifer Thomas – Grande Prairie Regional  
College Learning Resources Centre  
Joanne Kemp – Grant MacEwan College  
Sandra Anderson – Keyano College  
Marina Gallery – Lakeland College  
Fiona Dyer – Lethbridge Community  
College  
Keith Walker – Medicine Hat College  
Ross Thrasher – Mount Royal College  
Kathy Zarft – NorQuest College  
Helga Kinnaird – Northern Alberta Institute  
of Technology  
Helen Prosser – Northern Lakes College  
Robin Minion – Olds College  
Barbara Palmer – Portage College  
Alice McNair – Red Deer College  
\*Jerremie Clyde – St. Mary's College  
Susan Brayford – Southern Alberta Institute  
of Technology  
Karen Adams – University of Alberta  
Ann Davis – University of Calgary  
Marinus Swanepoel – University of  
Lethbridge

### Regional Libraries

Maggie Macdonald – Chinook Arch  
Regional Library System  
\*Rowena Lunn – Marigold Library System  
Mircea Panciuk – Northern Lights Library  
System  
Patricia Silver – Parkland Regional Library  
Linda Duplessis – Peace Library System  
Julia Reinhart – Shortgrass Library System  
\*Clive Maishment – Yellowhead Regional  
Library

### Public Libraries

Mary Westcott – Airdrie Public Library  
Gerry Meek – Calgary Public Library  
\*Linda C. Cook (Board Chair) – Edmonton  
Public Library  
Carol Cooley – Fort McMurray Public  
Library

Tim Janewski – Fort Saskatchewan Public  
Library  
Laurie Harrison – Grande Prairie Public  
Library  
\*Elizabeth Rossnagel – Lethbridge Public  
Library  
Rachel Sarjeant-Jenkins – Medicine Hat  
Public Library  
Dean Frey – Red Deer Public Library  
Pamela Forsyth – St. Albert Public Library  
Sharon Siga – Strathcona County Library

### Special Libraries

James Rout – The Banff Centre: Paul D.  
Fleck Library and Archives  
Sandra Perry – Legislature Library

### Province of Alberta

\*Punch Jackson – Alberta Community  
Development, Libraries, Community  
and Voluntary Sector Services Branch

### Library Organizations

\*Anne Carr-Wiggin – NEOS Library  
Consortium

### Affiliate Members

Alberta Association of College Librarians  
Alberta Association of Library Technicians  
Alberta Library Trustees Association  
Alberta Public Library Administrators  
Council  
The Business Link  
Canadian National Institute for the Blind  
Library Association of Alberta

### Honorary Life Associate Members

Ernie Ingles, University of Alberta  
Hazel Fry  
Pat Jobb, Edmonton Public Library

\*Executive Committee Member

# COMMITTEE MEMBERS

## Standing Committees

### Advocacy Standing Committee

Rowena Lunn (Chair) - Marigold Library System  
Nicolle Lemay - Grant MacEwan College  
Helen Prosser - Northern Lakes College  
Julia Reinhart - Shortgrass Library System  
Marinus Swanepoel - University of Lethbridge Library  
Lucy Pana (Ex-Officio) - The Alberta Library  
Kimberly Frey (Staff Liaison) - The Alberta Library

### APLEN Standing Committee

Clive Maishment, (Chair) - Yellowhead Regional Library  
Julia Reinhart - Brooks Public Library  
Gerry Meek - Calgary Public Library  
Joanne Griener - Edmonton Public Library  
Sheila Bertram - Alberta Library Trustees Association  
Carol Cooley - Fort McMurray Public Library  
Patricia Silver - Parkland Regional Library  
David Bahnmitter - Medicine Hat Public Library Trustee  
Bonnie Gray (Ex-Officio) - Alberta Community Development  
Lucy Pana (Ex-Officio) - The Alberta Library  
Karla Palichuk (Staff Liaison) - The Alberta Library

### Finance Standing Committee

Rowena Lunn (Acting Chair) - Marigold Library System  
Rachel Sargeant-Jenkins - Medicine Hat Public Library  
Lucy Pana (Ex-Officio) - The Alberta Library  
Lori Melanson (Staff Liaison) - The Alberta Library

### Governance Standing Committee

Liz Rossnagel (Chair) - Lethbridge Public Library  
Linda Duplessis - Peace Library System  
Barbara Palmer - Portage College Library  
Karen Adams - University of Alberta Libraries  
Lucy Pana (Ex-Officio) - The Alberta Library

### Lois Hole Campus Alberta Digital Library Standing Committee

Ernie Ingles (Chair) - University of Alberta  
Steve Schafer - Athabasca University  
Joanne Griener (APLEN) - Edmonton Public Library  
Jennifer Thomas - Grande Prairie Regional College  
Ross Thrasher - Mount Royal College Library  
Bedford Wells - Red Crow Community College  
Alice McNair - Red Deer College Library

Karen Adams - University of Alberta  
Mary McConnell - University of Calgary  
Marinus Swanepoel - University of Lethbridge Library  
Dean Wood (Ex-Officio) - Alberta Advanced Education  
Lucy Pana (Ex-Officio) - The Alberta Library  
Kit Wilson (Ex-Officio) - The Alberta Library

### Nominations/Elections Standing Committee

Mircea Panciuk (Chair) - Northern Lights Library System  
Tim Janewski - Fort Saskatchewan Public Library

## Service Committees

### Ask A Question Service Committee

Harriet Arnold (Chair) - McNally Library  
Karen Mark - Calgary Public Library  
Linda Slater - John W. Scott Health Sciences Library  
Patricia Silver - Parkland Regional Library  
Sue Colp - Strathcona County Library  
Karla Palichuk (Ex-Officio) - The Alberta Library  
Dyan Perley (Staff Liaison) - The Alberta Library

### APLEN Technology Training Committee

René Reaume (Chair) - Marigold Library System  
Vivyan O'Neil - Airdrie Public Library  
Scott Stanley - Calgary Public Library  
Barb Godkin - Chinook Arch Regional Library System (also representing Lethbridge Public Library)  
Patricia Nelson - Edmonton Public Library  
Aileen Diefenbach - Ft. McMurray Public Library  
Rachel Sarjeant-Jenkins (Substitute, Shelley Ross) - Medicine Hat Public Library  
Leanne Drury - Northern Lights Library System  
Marquita Bevans - Parkland Library System  
Katherine Wiebe - Peace Library System (also representing Grande Prairie Public Library)  
Cory Stier - Red Deer Public Library  
Diane Tinnish / Peter Bailey - St. Albert Public Library  
Julia Reinhart (Chair) - Shortgrass Library System  
Sue Colp - Strathcona County Library  
Christa Foley - Yellowhead Regional Library  
Patricia McNamee (Ex-Officio) - Alberta Community Development  
Mary Jane Bilsland (Staff Liaison) - The Alberta Library

### **Licensing Service Committee**

Joye Hardman (Co-Chair) - Calgary Public Library  
Janet Monteith (Co-Chair) - Mount Royal College Library  
Julia Reinhart (APLEN Rep) - Brooks Public Library  
Thea de Vos - Edmonton Public Library  
Karen Labuik - Marigold Library System  
Jeremie Clyde - St. Mary's University College  
Susan Brayford - SAIT Library  
Barbara Marshalsay - University of Lethbridge  
David Larson (Staff Liaison) - The Alberta Library

### **Lois Hole Campus Alberta Digital Library Advisory Council**

Frits Pannekoek - Athabasca University  
Doug Owsram - Campus Alberta Quality Council  
Richard Kraemer - Concordia University College  
Vivian Ayoungman - First Nations Higher Education Consortium  
Jim Foote - Keyano College  
Wayne Shillington - NorQuest College  
Ron Woodward - Red Deer College  
Irene Lewis - SAIT  
Linda Cook - The Alberta Library  
Carl Amrhein - University of Alberta  
Ron Bond - University of Calgary  
Seamus O'Shea - University of Lethbridge

### **SuperNet Advisory Committee**

Pat Fader (Chair) - St. Albert Public Library  
Scott Stanley - Calgary Public Library  
Lachlan Bickley - Edmonton Public Library  
Doug Poff - University of Alberta  
Gilbert Bede - University of Calgary  
Bob Batchelder - Shortgrass Library System  
Stuart MacKay - Yellowhead Regional Library  
Bonnie Gray (Ex-Officio) - Alberta Community Development  
Punch Jackson (Ex-Officio) - Alberta Community Development  
Karla Palichuk (Ex-Officio) - The Alberta Library  
Lisa Yeo (Staff Liaison) - The Alberta Library

### **TAL Online Development Service Committee**

Susan Beatty (Chair) - University of Calgary Library  
Anna Linville - Chinook Arch Regional Library  
Peter Schoenberg - Edmonton Public Library  
Maureen Toews - Red Deer College Library  
Peter Binkley - University of Alberta  
Lucy Pana (Ex-Officio) - The Alberta Library

## **Lois Hole Campus Alberta Digital Library Project Teams**

### **Accountability Team**

Mary-Jo Romaniuk (Chair) - University of Alberta  
Joanne Kemp - Grant MacEwan College  
Fritzi Woods - Old Sun Community College  
Pam Ryan - University of Alberta  
Darlene Warren - University of Calgary  
Kit Wilson (Ex-Officio) - The Alberta Library

### **Digitization Team**

Ernie Ingles (Chair) - University of Alberta  
Steve Schafer - Athabasca University  
Ann Davis - University of Calgary  
Marinus Swanepoel - University of Lethbridge  
Kit Wilson (Ex-Officio) - The Alberta Library

### **Information Literacy and Awareness Team**

Diane Clark (Chair) - NAIT  
Jennifer Thomas - Grande Prairie Regional College  
Peggy McKenzie - Olds College  
Kay Johnson - University of Athabasca  
Pam Ryan - University of Alberta  
Shauna Rutherford - University of Calgary  
Marinus Swanepoel - University of Lethbridge  
Kit Wilson (Ex-Officio) - The Alberta Library

### **Resource and Negotiation Team**

Jeremie Clyde (Chair) - St. Mary's University College  
Bedford Wells - Red Crow Community College  
Ernie Howe - University of Alberta  
Helen Clarke - University of Calgary  
Kit Wilson (Ex-Officio) - The Alberta Library

### **Technology and Infrastructure Team**

Mary Westell (Chair) - University of Calgary  
Neal Shade - Red Crow College  
Maureen Toews - Red Deer College  
Peter Binkley - University of Alberta  
Doug Poff - University of Alberta  
Steve Thornton - University of Alberta  
Kit Wilson (Ex-Officio) - The Alberta Library

# STAFF

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## **Executive Director**

Lucy Pana

## **Administration**

Lori Melanson – Administrative Services Manager

Afton Williams – Administrative Assistant

Christine Bouchier – Program Assistant

## **Communications**

Kimberly Frey – Communications Director

Michelle Kirsch – Communications Assistant

## **Licensing**

David Larsen – Licensing Coordinator

Martina King – Licensing Assistant

## **TAL Online**

Piyapong Charoenwattana – TAL Online Programmer

## **APLEN**

Karla Palichuk – APLEN Program Manager

Lisa Yeo – SuperNet Project Coordinator

Mary Jane Bilsland – APLEN Technology Training Coordinator

## **Online Reference Centre**

Diane GallowaySolowan – Program Coordinator, Online Reference Centre

## **Ask A Question**

Dyan Perley – Ask A Question Administrator

## **Lois Hole Campus Alberta Digital Library**

Kit Wilson – Manager, Lois Hole Campus Alberta Digital Library

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